

# Woodburn Healthcare Demo Lab

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Creating a new generation of experts

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**Kailash Thirugnanam**  
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### **Bio**

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## Introduction

This hands-on lab guides you through the Woodburn Healthcare in the HCL Digital Experience Solution Modules which allows you to learn many of the capabilities of HCL Digital Experience (DX). It allows you to discover a fictitious healthcare company, called Woodburn Healthcare, with two different insurance members who both have a personalized experience and a content curator that may easily update the site with no support from IT.

In this lab, you will play the roles of three users for the fictitious Woodburn Healthcare company.



**Larry (Lawrence) Marks**, Woodburn Healthcare Insurance Member, based in New Jersey (USA).

As Larry, a health insurance member of Woodburn Healthcare, you will discover how the Woodburn Healthcare site allows you to interact easily, with great personalized content, smart search capabilities and quizzes to find a solution to your sleep apnea problem.



**Rebecca Moore**, Woodburn Healthcare Insurance Member, based in New Jersey (USA).

Then, as Rebecca, another health insurance member, who has been living with diabetes for 2 years, had a severe hypoglycemic event and wants to learn more on this topic. You will interact with the Woodburn Healthcare site to learn more on this and provide feedback on the site for a few improvements.



**Rose Bozli**, Woodburn Healthcare content curator based out of Tokyo, Japan.

And finally, as Rose, the content curator of Woodburn Healthcare, who is authorized to see others content to ensure the site is optimized for each member. You will receive the feedback from Rebecca and first check what Rebecca was seeing. Then you will work on the feedback and correct the site, add a new article on hypoglycemia and change how the articles show under the healthcare resources.

## Prerequisites

1. Access to a sandbox in HCL SoFy with the HCL Digital Experience Solution Modules deployed.
2. Access to download the Lab Resources. In the same place where you have found this lab, you will find corresponding resources which you may download and unzip in your Desktop. This helps you to run the lab more easily, and you may later replace them by your own ones.

You will be using the following user IDs and passwords:

Purpose	User	Password
SoFy Login	Your official email id	Your password
SoFy Solution Console Login	sol-admin	<from solution console>
Member Larry Marks	lmarks	HCL-Dem0
Member Rebecca Moore	rmoore	HCL-Dem0
Practitioner Rose Bozli	rbozli	HCL-Dem0

## Lab Overview

In this lab, there are different parts managing your Healthcare experience with HCL Digital Experience. These are shortly introduced now.

### Part 1: Larry seeks a sleep apnea solution

As a Woodburn Healthcare member, Larry, you will use your personalized Woodburn Healthcare site to look for sleep apnea solution. You will use different devices to search for a solution, read articles, run quizzes, make appointments, read messages from your doctor, and finally order a new CPAP machine that is covered by your insurance and that will solve your apnea problems.



#### ResMed AirSense 10

The CPAP Machine Package w/ HumdAir Heated Humidifier. One of the quietest CPAP machines on the market, the product is designed to keep you healthy and comfortable by automatically determining the lowest pressure needed for your treatment. With intelligent features like AutoRamp and sleep onset detection, the Airsense 10 Autoset is perfect for beginners still adjusting to sleep apnea therapy or those who know exactly what device settings they want from their CPAP machine.

BY RESMED

Item # 37207

**\$499.00**

100% Covered by Woodburn HC

Cost to you:

**\$0.00**



**Part 2: Rebecca looks for diabetes information**

Then, you will experience Woodburn Healthcare as a Rebecca. Rebecca has been living with diabetes for two years. Recently, Rebecca had a severe hypoglycemia event and wants to learn more. You will search on the site and report some issues, like a typo and missing information.

Name  
Rebecca Moore

Email address  
Rebecca.Moore@woodburn.digital

Feedback  
On Health Resources you mention 'helpful trips'. I guess that should be 'tips'. I'm interested in learning more on hypoglycemic events. I couldn't find any information on this. Can you please share?

Send me a copy of this message

SEND CLEAR

Thanks Rebecca Moore, your feedback is appreciated.

50%

Positivity Rating powered by Google Cloud Natural Language API

URL: /wps/myportal/woodburnhealthcare/search%20page/

**Part 3: Rose updates the health resources**

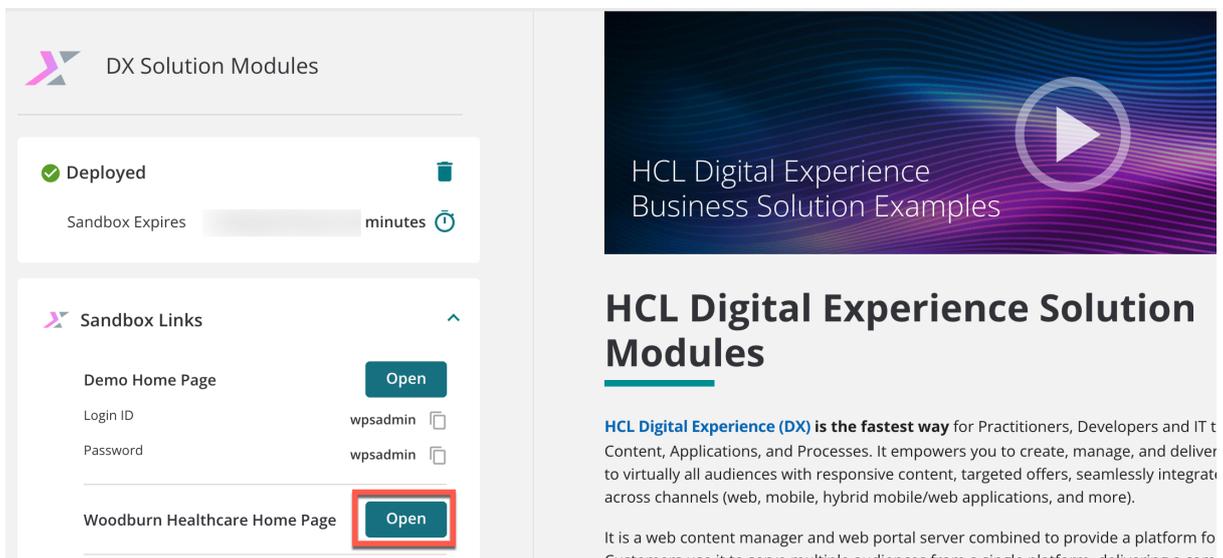
Rose Bozli, the content curator of Woodburn Healthcare, is authorized to see others content to ensure the site is optimized for each member. Rose receives the feedback from Rebecca and first tries to see what Rebecca was seeing. Then she decides to correct the reported typo, add an article on hypoglycemia and change how the articles show under the healthcare resources.

## Part 1: Larry seeks a sleep apnea solution

As a Woodburn Healthcare member, Larry, you will use Woodburn Healthcare website to look for sleep apnea solution. While you are at the site, you will explore the different pages of the Woodburn Healthcare site anonymously first using your mobile device.

The flow of this part is to start accessing this site directly with your mobile device. However, as the URL is generated dynamically when in this DX learning environment, you will first follow a few steps to get the right URL for your mobile device.

1. Go to the home page of Woodburn Healthcare first. On the server where the DX Solution Modules has been installed, next to **Woodburn Healthcare Home Page**, click **Open**. Simulator, to access your instance of the DX Solution Modules.



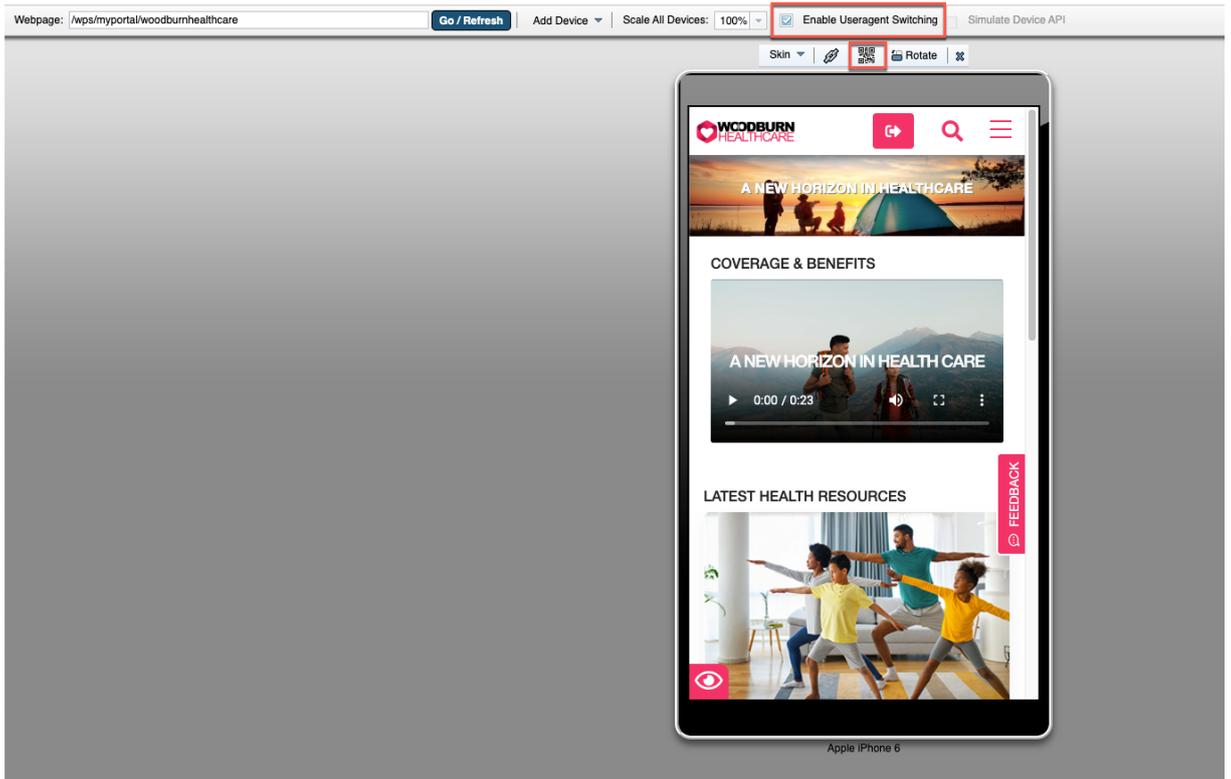
2. Notice you can directly explore it in this page. However, you will open it in a new tab to have more space using it. You may use **CRTL +** and **CRTL -** to zoom in and out. It wants to use your geolocation to provide personalized content. Allow this by clicking the Allow button. Click on the Mobile Preview button shown in a red box on the right side of the image below.



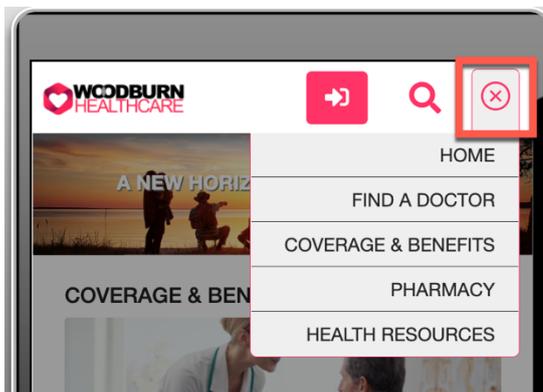
- Notice how it adapts nicely to a smartphone. You may use this simulator throughout this lab (and the screenshots are taken with it) or use the QR code and scan it with your own mobile device. If you use the simulator, ensure you have the User Agent Switching enabled, as this is used to simulate your selected device (more are available under Add Device). To enable it, install this on your Chrome browser: <https://chrome.google.com/webstore/detail/mobile-browser-simulator/dcljefehlpjmoefgooahaobehbenocmkg>. To get access to the QR code, click . On your mobile scan the QR code and open the generated URL in your web browser, or just copy the URL from the Desktop.

**Mobile Browser Simulator**

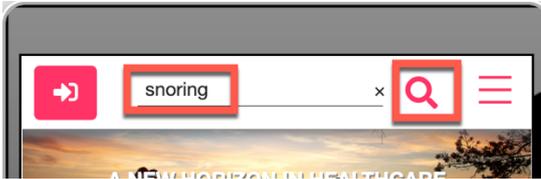
The Mobile Browser Simulator displays mobile web pages in a variety of mobile browser sizes and shapes.



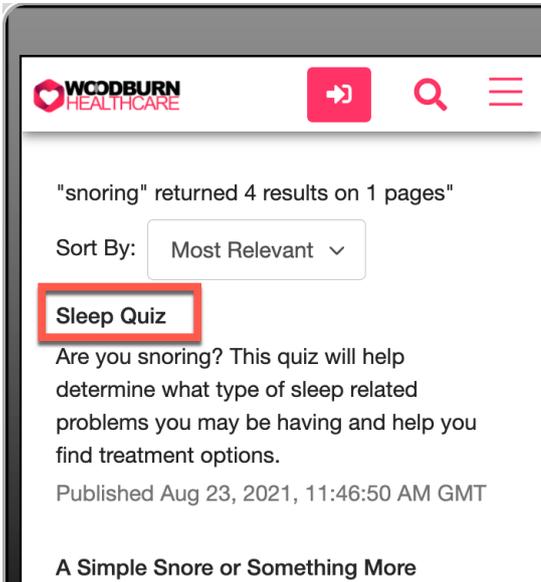
- You are viewing the **Home** page of Woodburn Healthcare site. If you want, you may explore the site and try out different pages, like **Find A Doctor**, **Coverage & Benefits**, **Latest Health Resources**, etc. Some pages are included as placeholders and will appear under construction. Use the  to access those pages. This is your experience as an anonymous visitor.



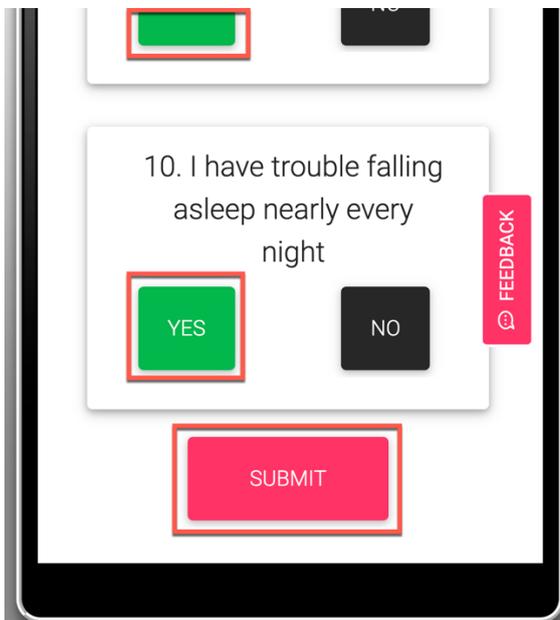
- Now search for anything on “snoring”. Using the search facility on the top right-hand side of the homepage  , enter **snoring** and click enter to start the search.



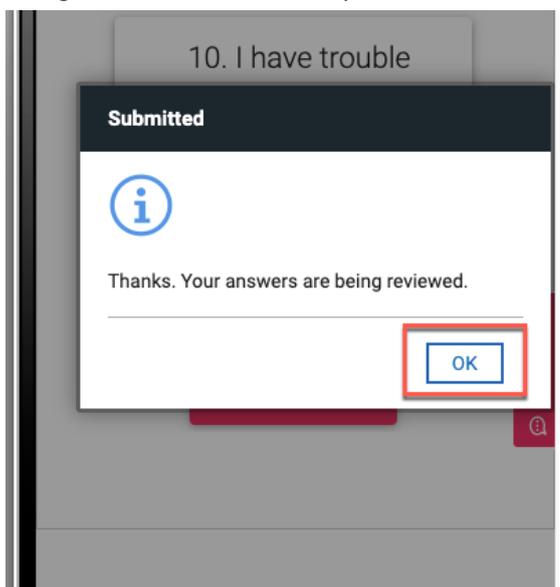
- You will see the search results that contain sleep information related to geolocation (demographic data), link to a quiz and sleep study options. Now take that quiz, as it may give you some better insights. Notice that if you do not see the search results, you may need to wait a bit longer to get your new DX server fully deployed, as the search indexer starts after the deployment. Click **Sleep Quiz**.



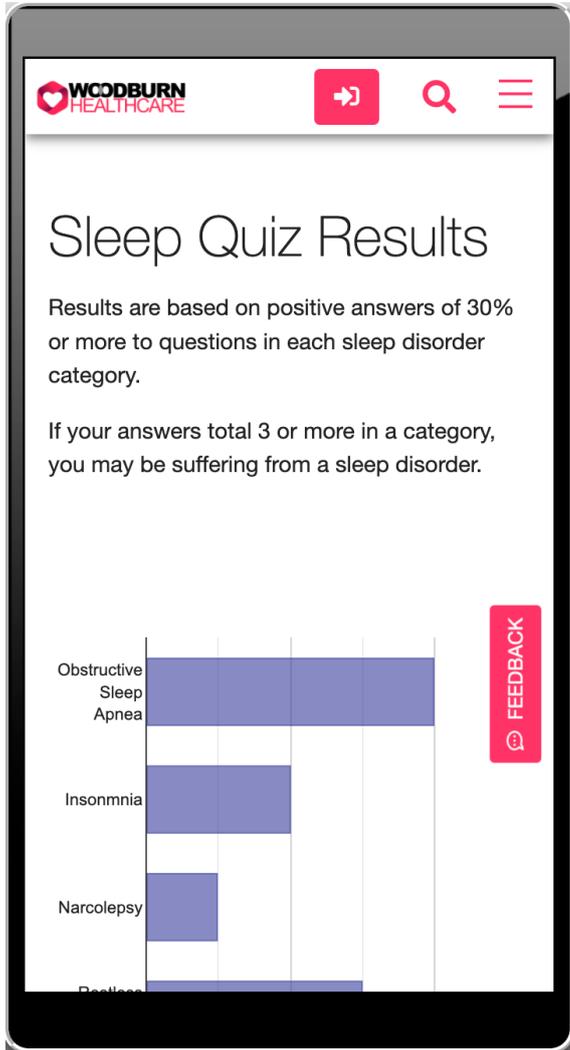
- The quiz is a series of Yes or No answers. Select the answers that make sense for you. As you go through the quiz, you will notice how the screen supports a good mobile experience. At the end click **Submit**.



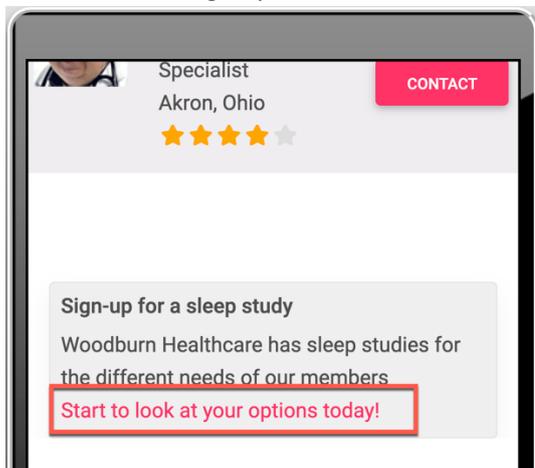
- You get a confirmation that your answers are being reviewed. Click **OK**.



- 9. The system presents you with a sample analysis of your sleep quiz and content targeted toward sleep apnea results.



10. As you scroll down, you will notice personalized content based on your search history e.g. Snoring. Larry, having reviewed, the results from the quiz comes across a link for sleep study and decides to sign up. Click **Start to look at your options today!**



11. You are presented with a simple registration form. Enter any name and location in the registration form. Notice the date selectors and drop down boxes respond seamlessly to give you an excellent mobile device experience. Once the form is filled out, click **Submit Registration** to complete you registration.

**WOODBURN HEALTHCARE**

### Register for the Sleep Study

First Name:

Last Name:

Address:

City/Town:

State:

Member Number:   
Enter any 10 digit number

Choose your preferred date:

**SUBMIT REGISTRATION**

**FEEDBACK**

12. You see that your appointment has been confirmed and the location to take the study.



**WOODBURN HEALTHCARE**

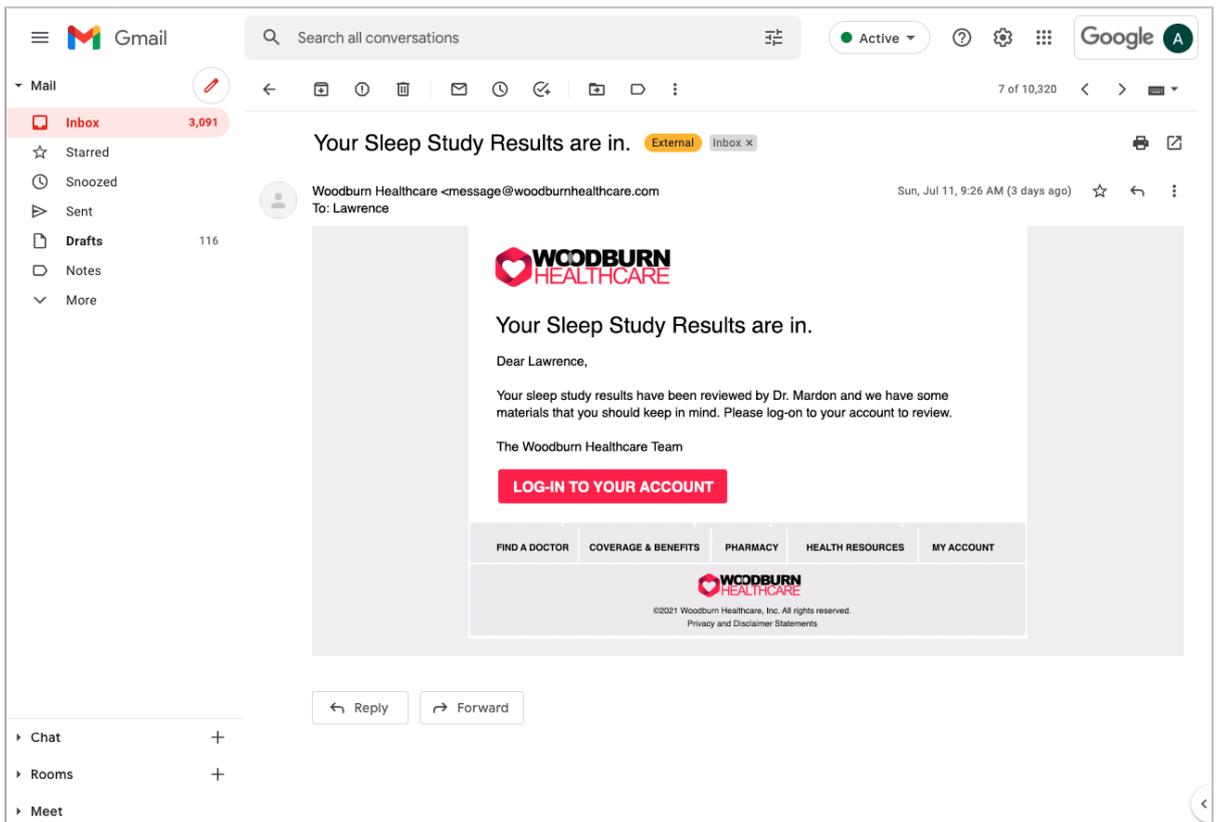
**Appointment Confirmation**  
 Your sleep study has been added to our reservation system. Please use the Code below when you check-in for your visit.



**Date: 9/30/2022**  
**Location:**  
 1043 Washington Ave.  
 Suite 346  
 Holbrooke, NJ 07306

**FEEDBACK**

13. You will (virtually) go to this study and a few days after the study you will receive the following email from Dr. Mardon. It asks you to log in, as the content should be kept safe. You would normally click on LOGIN-IN TO YOUR ACCOUNT. However, as our demo system is not configured with mail, instead you need to log in on our desktop web browser.



**Gmail** Search all conversations

**Mail** **Inbox** 3,091

**Your Sleep Study Results are in.** External Inbox x

Woodburn Healthcare <message@woodburnhealthcare.com>  
 To: Lawrence

Sun, Jul 11, 9:26 AM (3 days ago)

**WOODBURN HEALTHCARE**

**Your Sleep Study Results are in.**

Dear Lawrence,

Your sleep study results have been reviewed by Dr. Mardon and we have some materials that you should keep in mind. Please log-on to your account to review.

The Woodburn Healthcare Team

**LOG-IN TO YOUR ACCOUNT**

FIND A DOCTOR | COVERAGE & BENEFITS | PHARMACY | HEALTH RESOURCES | MY ACCOUNT

**WOODBURN HEALTHCARE**  
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 Privacy and Disclaimer Statements

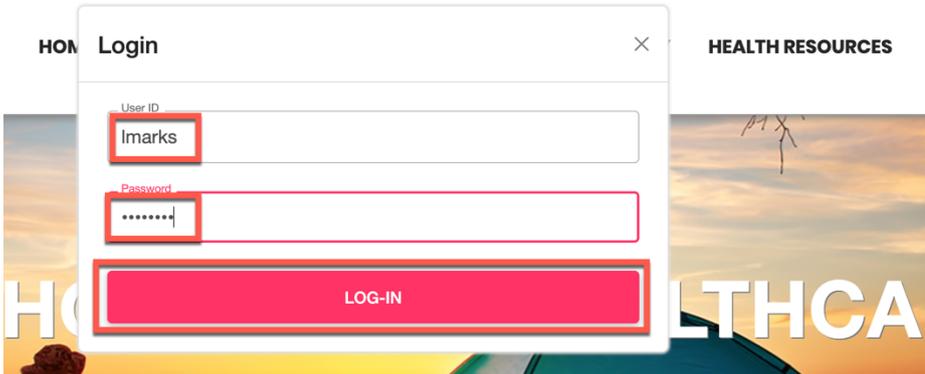
Reply Forward

Chat +  
 Rooms +  
 Meet

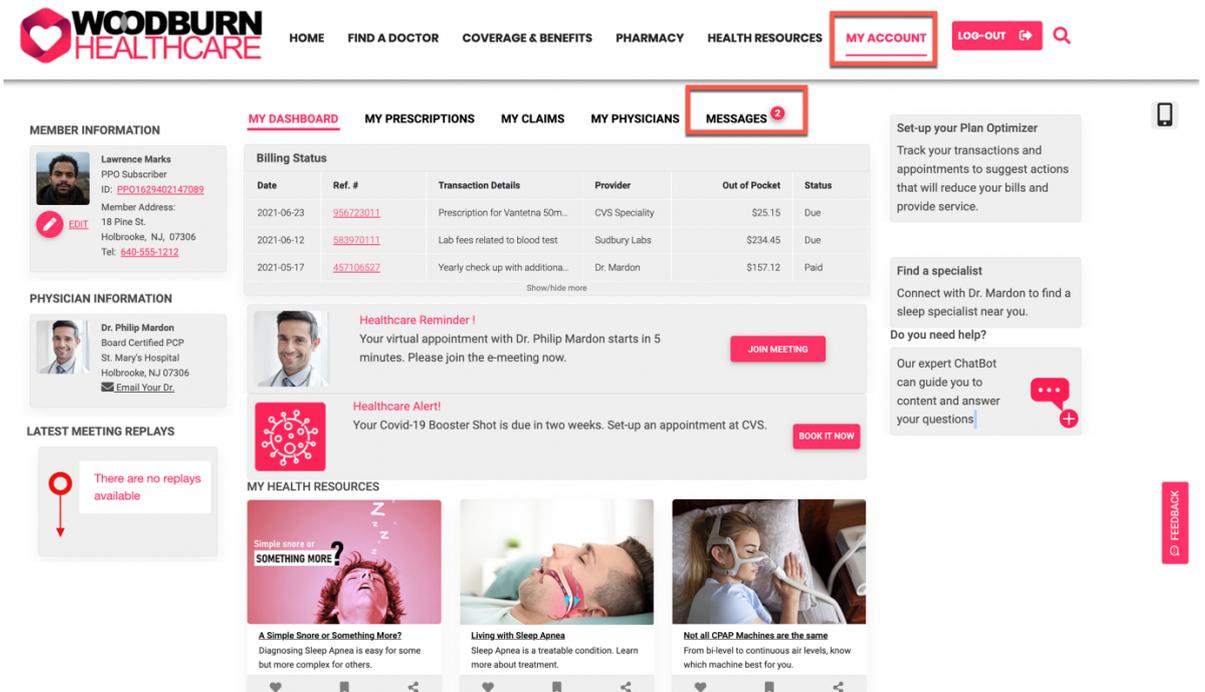
14. On the website, click **LOG-IN**.



15. Now log in with your credentials: User ID **lmarks** and Password **HCL-Dem0**. Enter them and click **LOG-IN**.



16. This brings you automatically to **MY ACCOUNT** page that has information tailored to you: your member information (which you optionally may edit) and physician information, dashboard, prescriptions, claims and physicians, and additional options to set up your plan optimizer, find a specialist and get help on this page using a chatbot. The chatbot logo is shown as an example of possible integration, but it is currently not enabled. Larry now sees health resources targeted to him (sleep apnea related). Now have a look at the message you received. Click **MESSAGES**.



17. This brings you to all your messages. Open the one from Dr. Philip Mardon. Click its subject **Helpful information in regards of your sleep study results.**

MY DASHBOARD MY PRESCRIPTIONS MY CLAIMS MY PHYSICIANS **MESSAGES** <sup>2</sup>

Messages		
Sent by	Subject	Time/Date
Dr. Philip Mardon	<b>Helpful information in regards of your sleep study results.</b>	12:34
Beth Stockton, RN	The potential for your medication updating. Please respond as soon as poss...	2021-08-11
Dr. Lesley Curan	<b>New Jersey Eyes: Your new contact lenses are in.</b>	2021-08-01

Show/hide more

18. You see the information that Dr. Mardon shared with you. Open the first recommended article. Click **Living with Sleep Apnea.**

MY DASHBOARD MY PRESCRIPTIONS MY CLAIMS MY PHYSICIANS **MESSAGES** <sup>2</sup>

< 🗑️

Dr. Philip Mardon      Helpful information in regards of your sleep study results.      12:34

Mr. Marks - Based on your recent diagnosis of Sleep Apnea, my team has collected some information about living with this condition. Please see below for links to articles on Woodburn.com.

Thank you,

Dr. Mardon

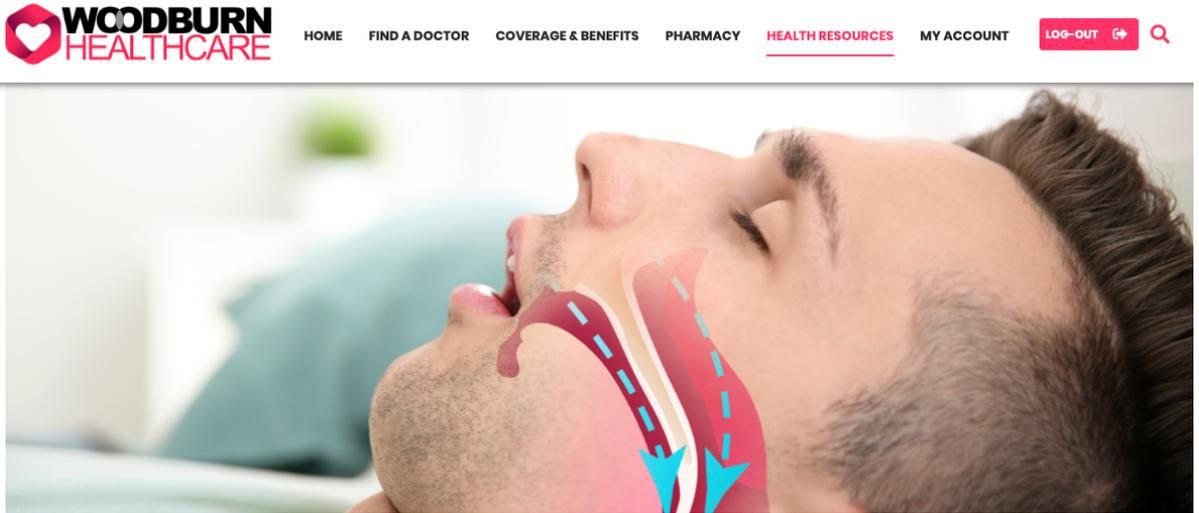
**Living with Sleep Apnea.**

- By Athena Mussein: Doctor Editorial Advisor at Woodburn Healthcare

[Sleep Apnea can be addressed with natural remedies.](#)

- By Dennis Rodman: Alternate Remedies Specialist

19. While reading the article, you see more information about sleep apnea including a product teaser for CPAP machine which should address his issue. Click on the article's image to open it.



Living with Sleep Apnea



Athena Mussien  
Doctor Editorial Advisor  
at Woodburn Healthcare

Do you have obstructive sleep apnea (OSA)? This potentially serious sleeping disorder causes your breathing to stop and start repeatedly as often as 30 or more times an hour all night long. You might have OSA if you snore loudly, feel drowsy even after sleeping for a full eight hours, or wake up with a sore throat, dry mouth, or headache. Fortunately, options are available for treating obstructive sleep apnea. You just need the right diagnosis and an effective treatment method.

Diagnosing Obstructive Sleep Apnea

Many different health problems can cause symptoms similar to OSA. After all, not everyone who snores has sleep apnea. Everything from your mouth and nasal cavity anatomy to sleep position and alcohol consumption can lead to snoring.

Other sleep disorders can also cause excessive daytime sleepiness, including insomnia (difficulty falling asleep), narcolepsy (falling asleep suddenly during the day), and restless leg syndrome.

There are even multiple types of sleep apnea. While obstructive sleep apnea stems from overly relaxed throat muscles, central sleep apnea occurs when the brain fails to send proper signals to the muscles that control breathing. When someone has both obstructive and central sleep apnea, the condition is known as complex or mixed sleep apnea.

For more on Sleep Apnea



**A Simple Snore or Something More?**  
Diagnosing Sleep Apnea is easy for some but more complex for others.



**ResMed AirSense 10**  
The CPAP Machine Package w/ HumdAir Heated Humidifier.

20. This opens the detailed description page. In addition to descriptions, specifications, you see that the product is completely covered by his plan. There, you decide to buy it. Click **BUY NOW**.

**WOODBURN HEALTHCARE** HOME FIND A DOCTOR COVERAGE & BENEFITS PHARMACY HEALTH RESOURCES MY ACCOUNT

### ResMed AirSense 10

The CPAP Machine Package w/ HumdAir Heated Humidifier. One of the quietest CPAP machines on the market, the product is designed to keep you healthy and comfortable by automatically determining the lowest pressure needed for your treatment. With intelligent features like AutoRamp and sleep onset detection, the Airsense 10 Autoset is perfect for beginners still adjusting to sleep apnea therapy or those who know exactly what device settings they want from their CPAP machine.

BY RESMED Item # 37207

**\$499.00**

100% Covered by Woodburn HC

Cost to you:  
**\$0.00**

**BUY NOW**

21. In this demo, the integration with Commerce is not complete, but this would typically kick off the ordering process and get the solution delivered. Instead, you'll see the following information. Click **CLOSE** to close it.

Want a full commerce experience?

HCL DX can integrate with most commerce packages

Ask about adding commerce to your existing Sofy demo pack.

Commerce → Portal Personalization DAM → Integration Search

**CLOSE**

22. And shortly thereafter, your sleep apnea problem will be solved. You may now log out. **LOG-OUT** and confirm to log out.

HEALTH RESOURCES MY ACCOUNT **LOG-OUT** 🔍

Congratulations! You have successfully used the Woodburn Healthcare website with your mobile and desktop to find a solution to your apnea sleep problem through a highly interactive personalized experience.

## Part 2: Rebecca looks for diabetes information

Now you will see how a different Woodburn Healthcare member, Rebecca Moore, will get a personalized experience on the Woodburn Healthcare site. Rebecca has been living with Diabetes for two years now. She has recently experienced a severe hypoglycemia event and wants to learn more. As Rebecca, you want to learn more on this hypoglycemia event and look for information on the website and provide feedback on the result.

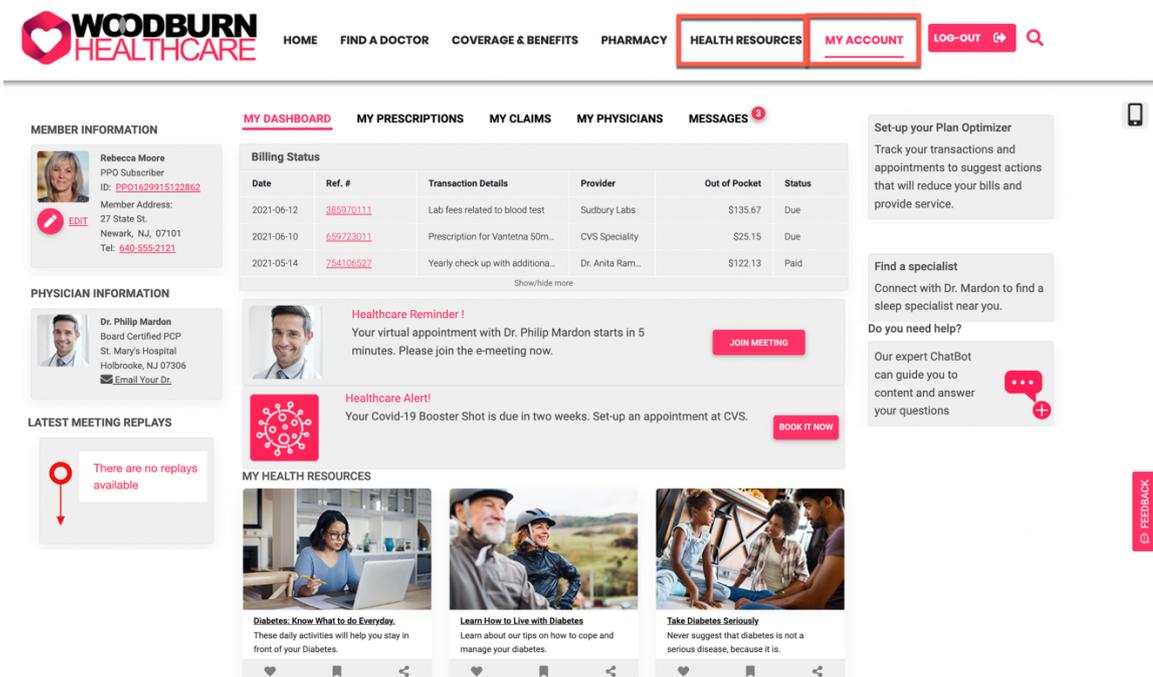
1. Now log in as Rebecca. Click **LOG-IN**.



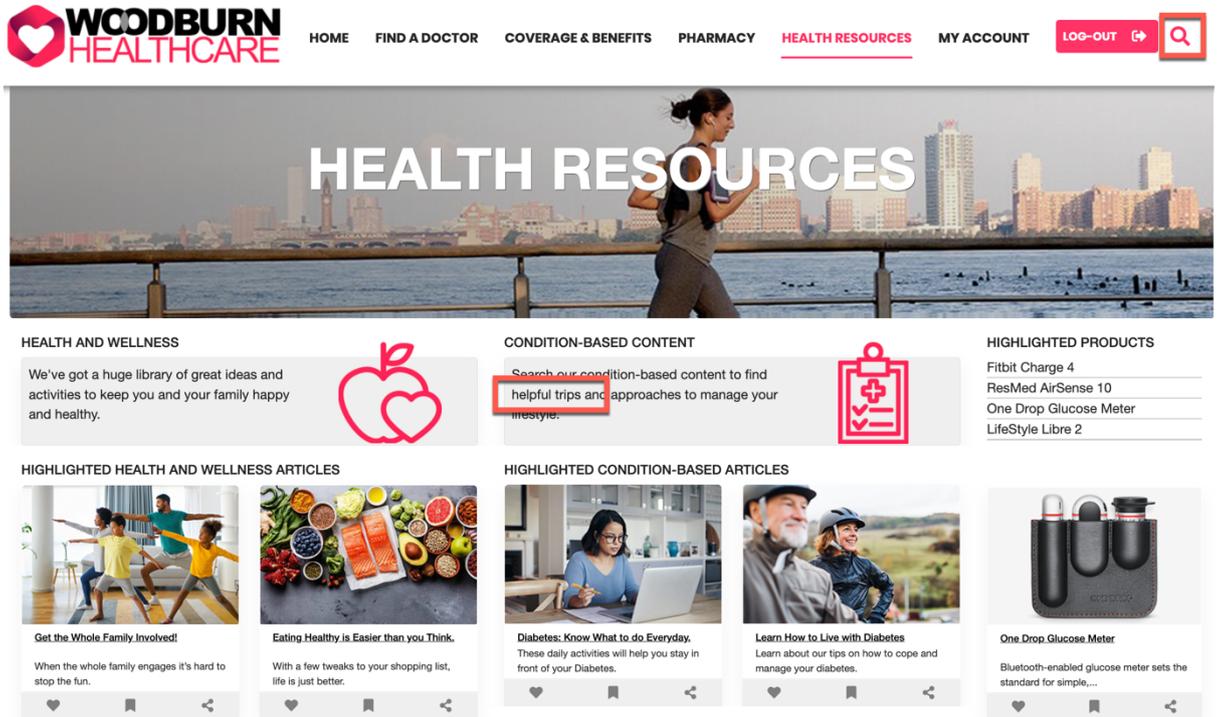
2. Enter your credentials: User ID **rmoore** and Password **HCL-Dem0**.



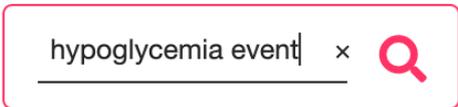
3. Now look for hypoglycemia information. Under **MY ACCOUNT** you now see some dedicated articles on diabetes (opposed to sleep apnea for Larry), but none on hypoglycemia. Hence, you want to see if there are more. Click **HEALTH RESOURCES**.



- You see more health resources, but again nothing on hypoglycemia. However, notice the little typo. In the CONDITION-BASED-CONTENT in the middle of the page, says 'helpful trips'. This should be 'tips'. Now do a search. Click the **Search** icon.



- Now do a search. Click the Search icon and search for **hypoglycemia event**. Enter to start the search.



- And you see there are no results. You now decide to give feedback on what you have seen. Click **FEEDBACK**.



- You now decide to give feedback on what you have seen. Click **FEEDBACK** on lower right of your screen. As you are connected, your name and e-mail is nicely filled out already. Enter the feedback, e.g. **On Health Resources you mention 'helpful trips'. I guess that should be 'tips'. I'm interested in learning more on hypoglycemia events. I couldn't find any information on this. Can you please share?** and then click **SEND**.

Name  
 Rebecca Moore

Email address  
 Rebecca.Moore@woodburn.digital

Feedback  
 On Health Resources you mention 'helpful trips'. I guess that should be 'tips'. I'm interested in learning more on hypoglycemic events. I couldn't find any information on this. Can you please share?

Send me a copy of this message

- As you can see, your feedback is directly analyzed, using an external web service (Google Cloud Natural Language API). You can close the Feedback form now. Click **>**.

Name  
 Rebecca Moore

Email address  
 Rebecca.Moore@woodburn.digital

Feedback  
 On Health Resources you mention 'helpful trips'. I guess that should be 'tips'. I'm interested in learning more on hypoglycemic events. I couldn't find any information on this. Can you please share?

Send me a copy of this message

Thanks Rebecca Moore, your feedback is appreciated.

50%

Positivity Rating powered by Google Cloud Natural Language API

URL: /wps/myportal/woodburnhealthcare/search%20page/

9. Now don't expect to get a real e-mail, as there is no mail system configured in this demo environment. You can log out again. Click **LOG-OUT** and confirm with **OK**.



Congratulations. As Rebecca you have discovered that Woodburn Healthcare's website is showing unique information to you. As you found a typo and couldn't find any information on hypoglycemia events, you have reported it. Let's see how this going to be handled.

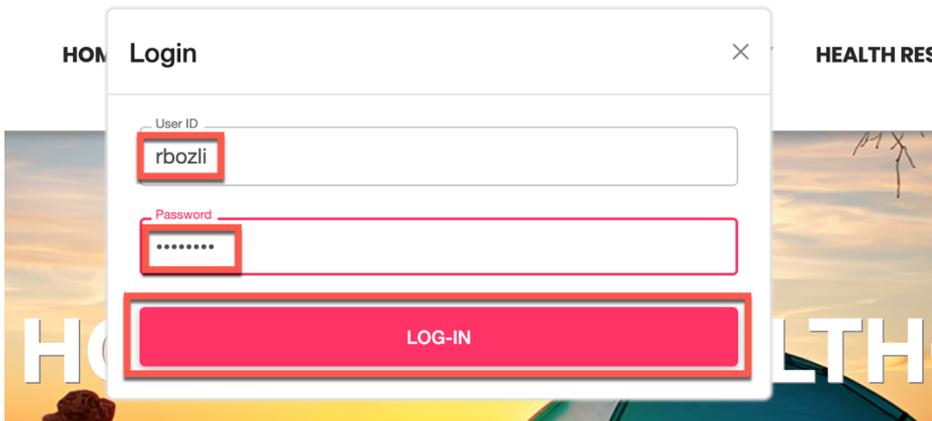
## Part 3: Rose updates Health Resources

Rose Bozli, the content curator of Woodburn Healthcare, is authorized to see others content to ensure the site is optimized for each member. Rose receives the feedback from Rebecca and first tries to see what Rebecca was seeing. Then she decides to correct the reported typo, add an article on hypoglycemia and change how the articles show under the healthcare resources.

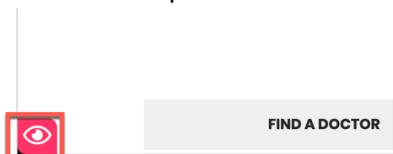
1. Now log in as Rose. Click **LOG-IN**.



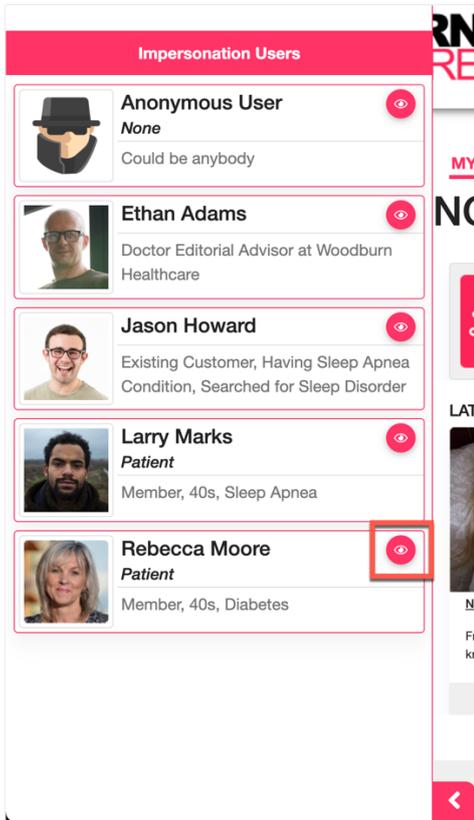
2. Enter your credentials: User ID **rbozli** and Password **HCL-Dem0** and click **LOG-IN**.



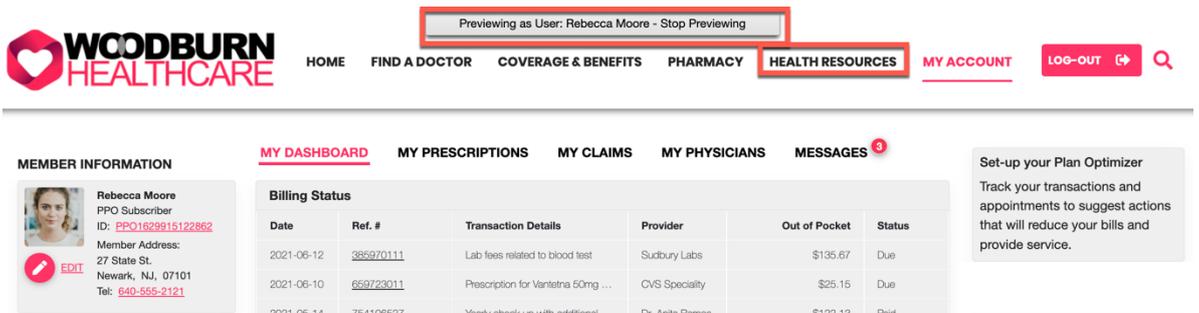
3. Rose is an employee and content curator, so you won't see specific results in the My Dashboard. Now she wants to see what Rebecca was seeing. In her role, she has access to **impersonation**, which is a powerful feature that enables one to access another user's system as though you are that user. Enable the impersonation first. Click  on the bottom left.



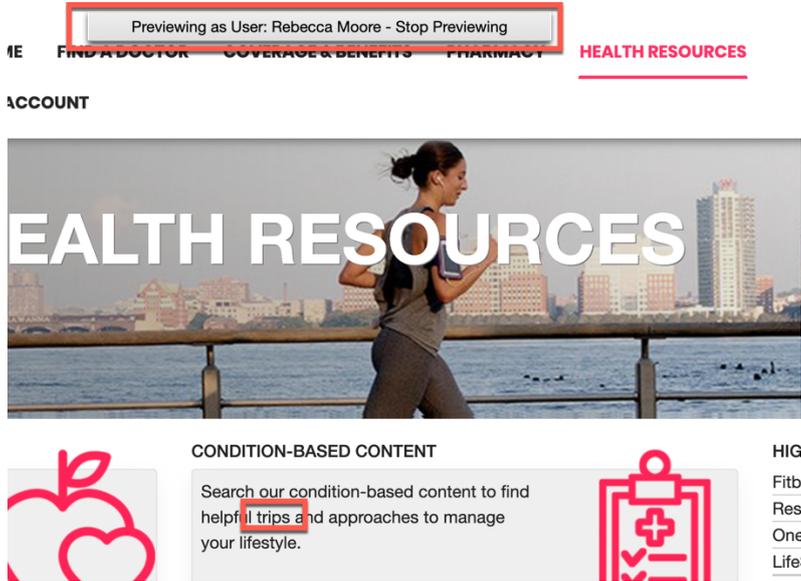
- And then select Rebecca Moore to check what she was seeing.



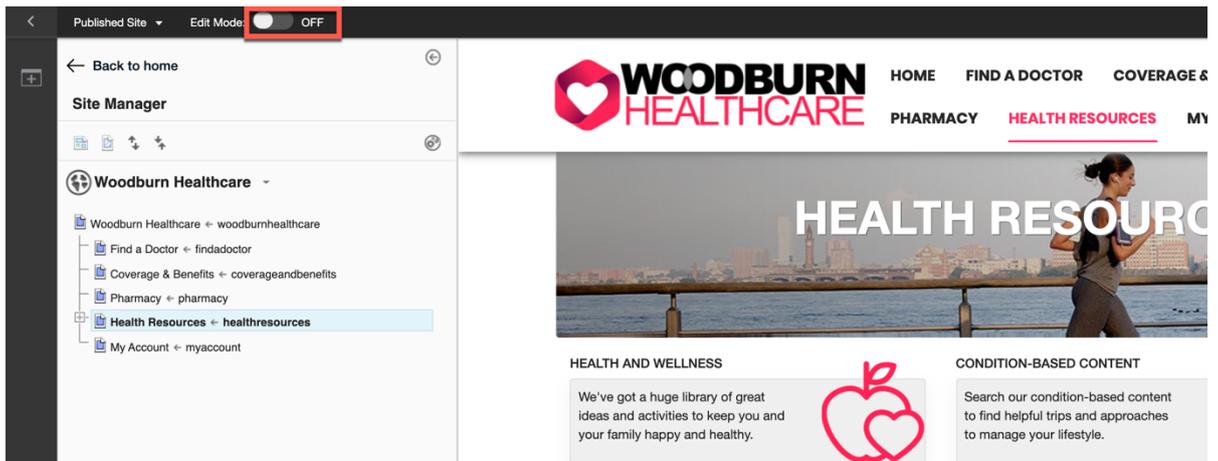
- Notice the **preview bar**. You will now see Rebecca’s dashboard and be able to understand her experience. In a production scenario Rebecca’s private information will be hidden from the person previewing her experience. Go to the **Health Resources** page where she has seen a typo. Click **HEALTH RESOURCES**.



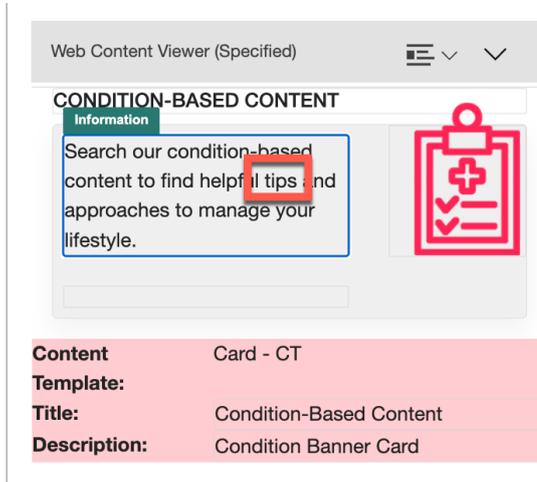
- You see the typo for the word Trips. You will now correct this. First exit the impersonation. Move over the preview part and then click **Previewing as User: Rebecca Moore – Stop Previewing**.



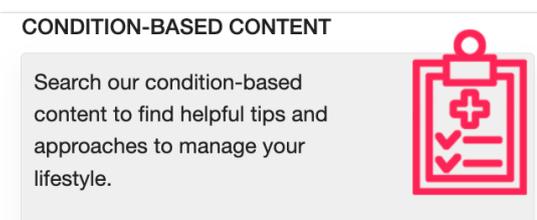
- Now enable the **Edit Mode**.



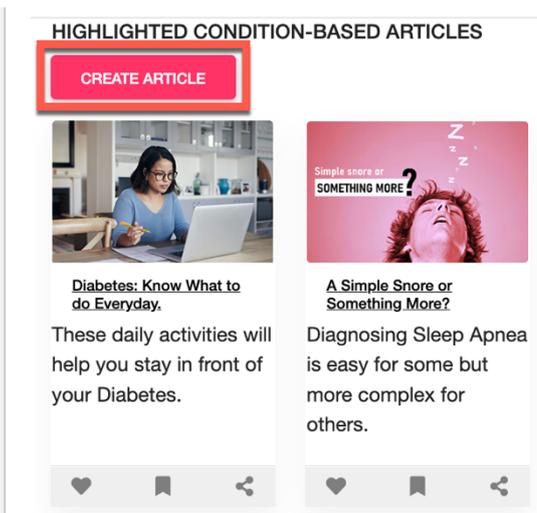
- Notice that the page uses a **What You See Is What You Get (WYSIWYG)** mode. When you hover any of the fields, you can change them. Correct the spelling error. Enter the **CONDITION-BASED CONTENT - Information** text field and correct it (remove the 'r' from 'trips'). Notice that you can't change the font style, size, color, etc. The IT team controls exactly what you can do, where and when.



- And then exit the field. Your change is published immediately. It may also be configured to go through a workflow process or be pushed later to a rendering server. As you can see, it is very easy to author any content, without any support from IT, but under their control.



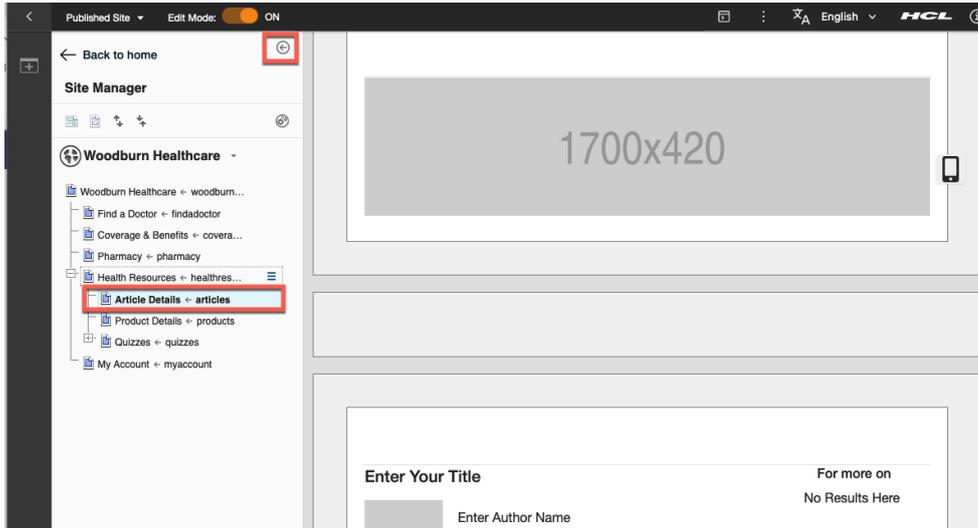
- Now you need a new article **Severe hypoglycemia** under **HIGHLIGHTED CONDITION-BASED ARTICLES**. Click **CREATE ARTICLE**.



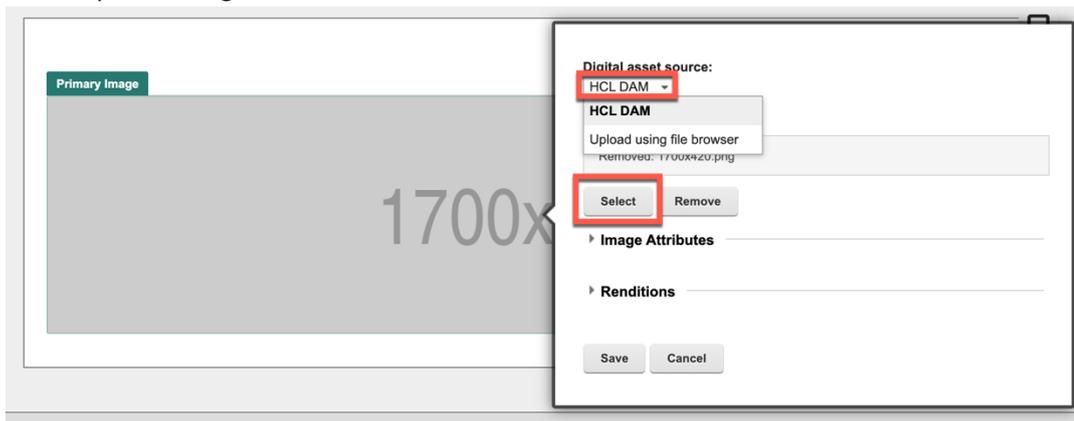
11. Enter the name of the article, **Severe hypoglycemia** and click **Create**.



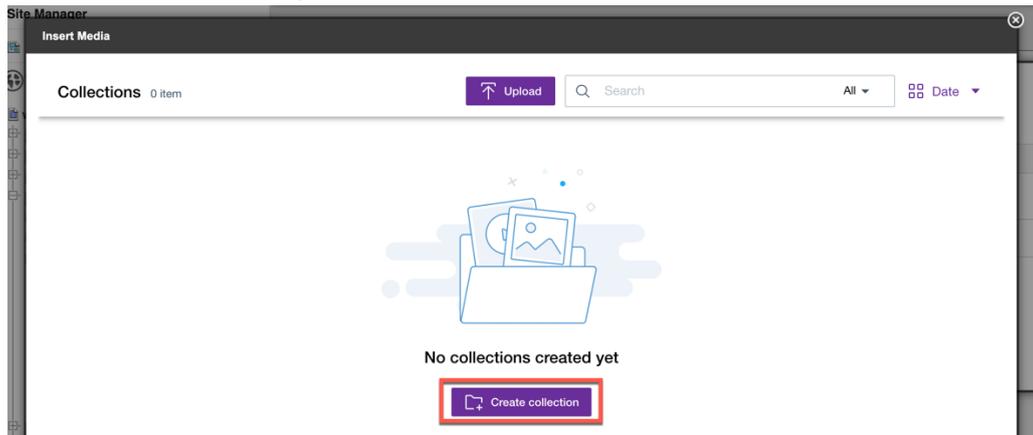
12. This creates a **new Article Details** page under Health Resources. Now collapse the site bar to have more space to edit this page.



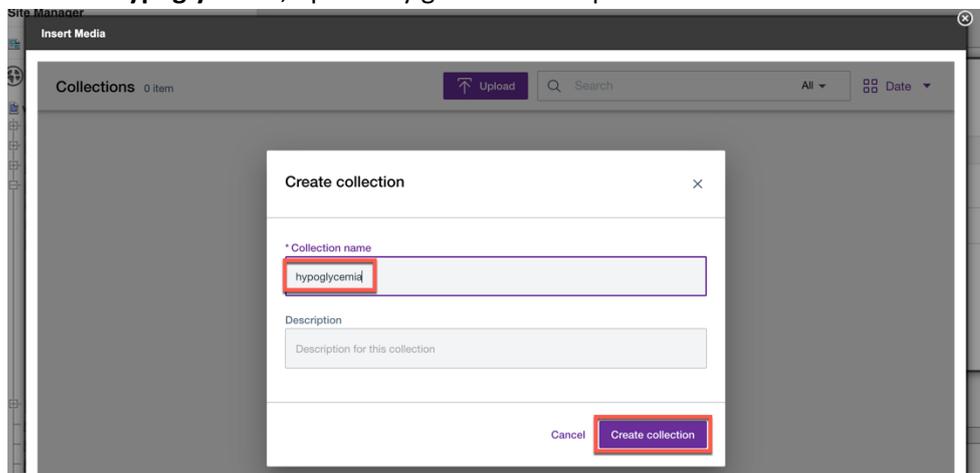
13. To facilitate completing this new article, you may use some resources we have provided you. Open the zip file you downloaded as part of the Lab prerequisites. In the file, you will find all the artifacts required for creating the article. First add them into a new collection the **Digital Asset Manager**. For that click on the **Primary image** and change the **Digital asset resource** from 'Upload using file browser' to **HCL DAM** and then click **Select**.



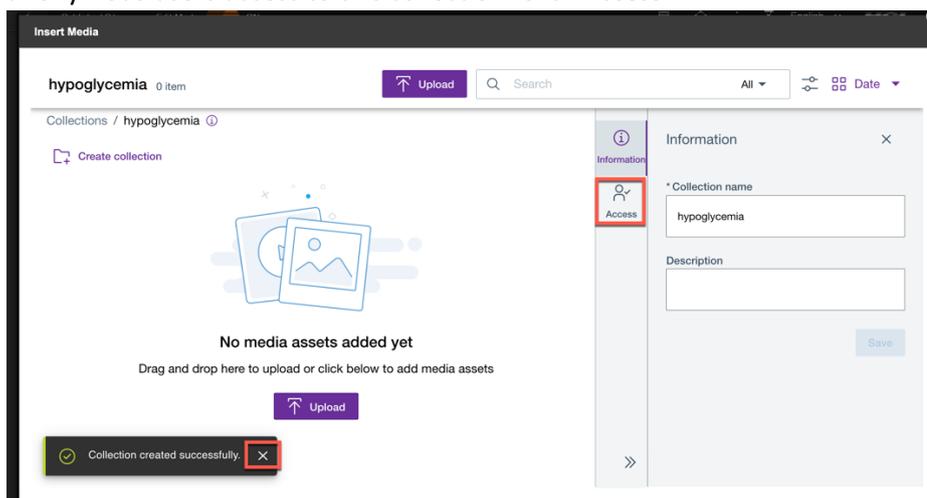
14. You first need to create your collection. Click **Create collection**.



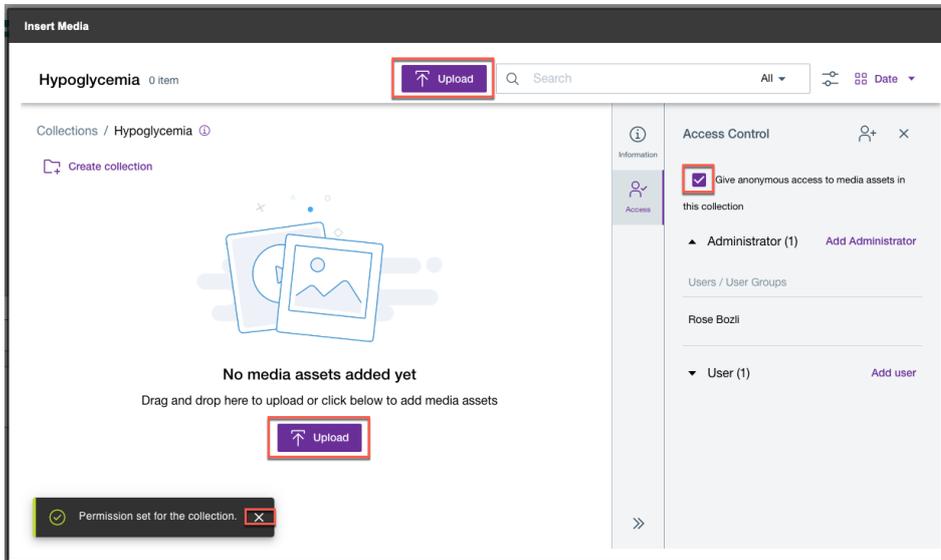
15. Name it **Hypoglycemia**, optionally give it a description and then click **Create collection**.



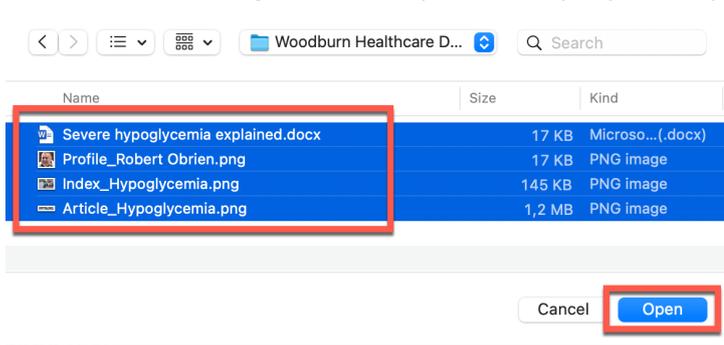
16. You get the confirmation is successfully created and you can close this message. Now grant anonymous users access to this collection. Click **Access**.



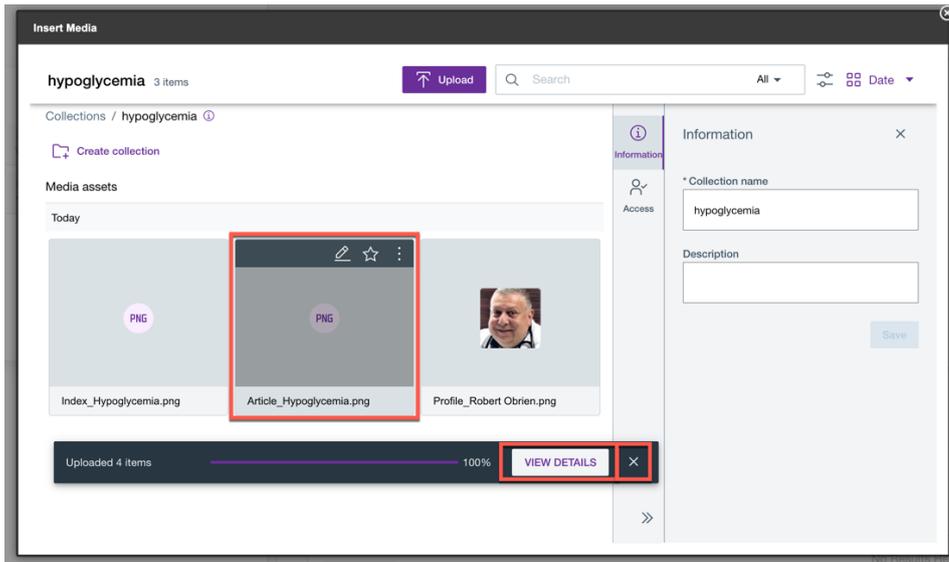
17. Check the checkbox **Give anonymous access to media assets in the collection**. Then you can close the notification that the permission is set and upload the digital assets. Click the **Upload** option.



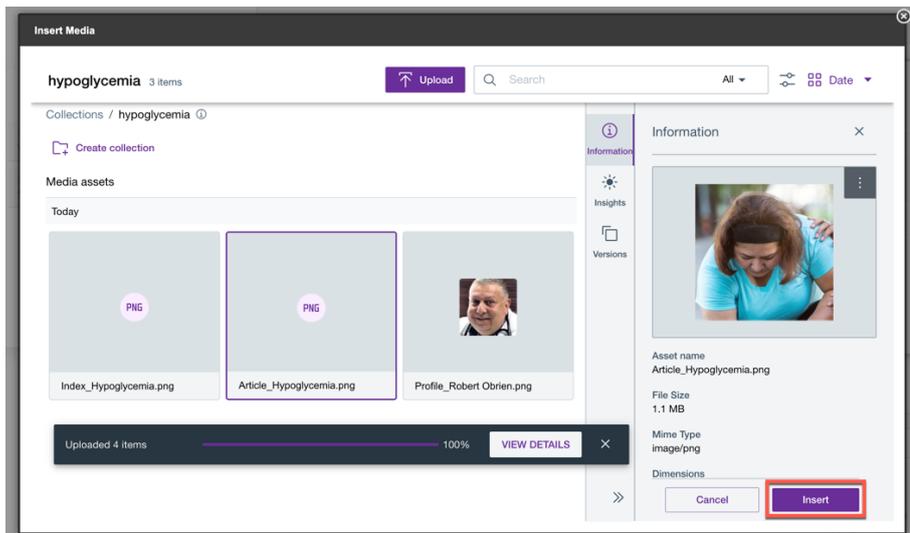
18. Then select all the digital assets in your folder you just unzipped and click **Open**.



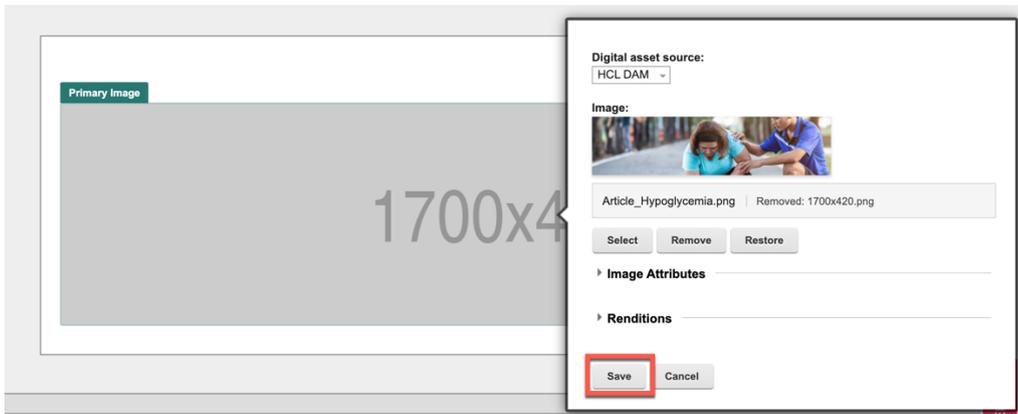
19. They are all now uploaded. You may view the details of the upload and close the notification. Then select the **Article\_Hyploglycemia.png** image to insert. Click it to select.



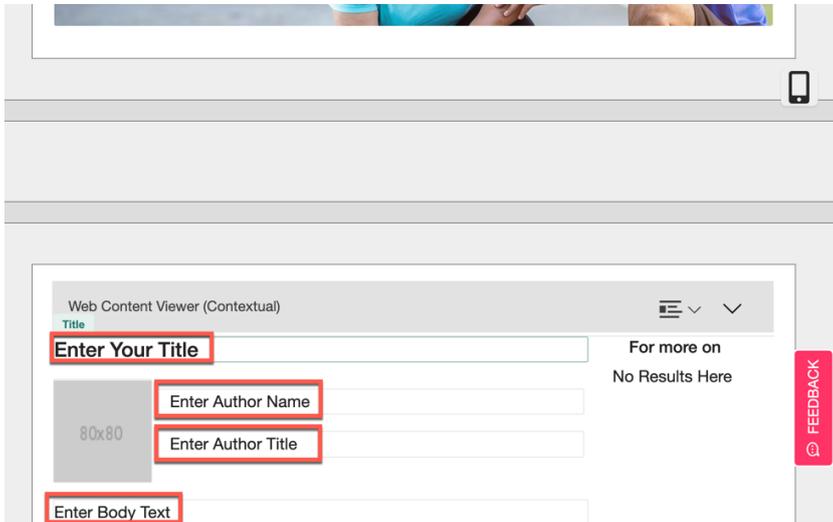
20. After a while the preview images are created, as you see for the profile of Robert below. Then click **Insert**.



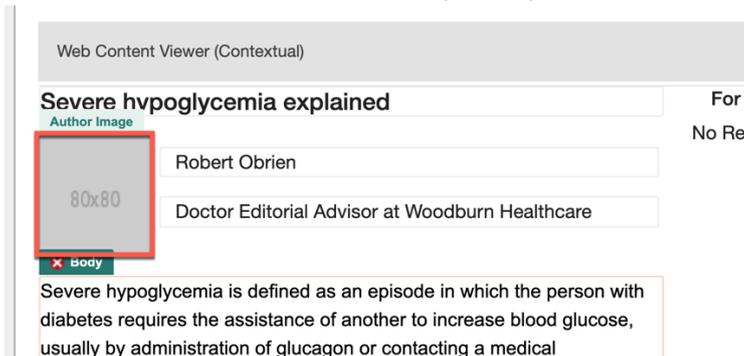
21. And then click **Save**.



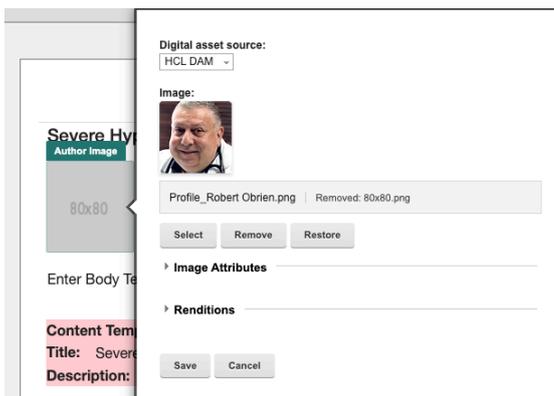
22. Now open the **Severe hypoglycemia explained.docx** Word document and use it to fill out the rest of the article. First fill out the text fields. Just enter the fields and replace it with the text from the Word document, using copy and paste. So go from



23. To as shown below and then set the profile picture. Click on the **Author Image**.



24. In the same way as you have done before, select **Profile\_Robert Obrien.png** in the HCL DAM and click the **Save** button.



25. You should have this now and your article is ready for use.

**Severe hypoglycemia explained**



Robert O'Brien  
 Doctor Editorial Advisor at Woodburn Healthcare

**Body**

Severe hypoglycemia is defined as an episode in which the person with diabetes requires the assistance of another to increase blood glucose

26. However, you want to update the meta-data so that it can be better searched for and be associated with other content. Scroll down to the meta-data section and update the **Short Description**, used as the teaser text for the article in the Healthcare Resources page and **Search Summary** to include in the search indexing, with the one from the Word document. You may optionally set the Description as well that gives guidance to the content authors.

**Content Template:** Healthcare Article - CT  
**Title:** Severe hypoglycemia explained  
**Description:**

**Short Description:** Enter a short description to be displayed in lists and menus  
**Search Summary:** Enter the summary content to be displayed in the search results  
**Categories:**  
**Index Image:**

27. Then select the category Diabetes so you can show associated articles. Click the Categories field and then select **Diabetes** and click **Save**.

**Content Template:** Healthcare Article - CT  
**Title:** Severe hypoglycemia explained  
**Description:**

**Short Description:** Don't let this devastating event take control of your life!  
**Search Summary:** Severe hypoglycemia is a devastating event in the lives of people with diabetes treated with insulin and/or insulin secretagogues. Severe hypoglycemia is defined as an episode in which the person with diabetes requires the assistance of another to increase glucose, usually by administration of glucagon by a medical professional.

**Categories:** **List Categories**  
**Index Image:**

**List Categories**  
 Select a category to list with c

Diabetes  
 Sleep Apnea  
 Health and Wellness

**Save** **Cancel**

28. And set the index image that will show in navigators and menus on index pages like Health Resources. In the same way as you have done before, select in the HCL DAM.

**Content Template:** Healthcare Article - CT  
**Title:** Severe Hypoglycemia  
**Description:**

**Short Description:** Don't let this devastating event take control of your life!  
**Search Summary:** Severe hypoglycemia is a devastating event in the lives of people with diabetes treated with secretagogues. Severe hypoglycemia is an episode in which the person with diabetes requires the assistance of another to increase blood glucose, usually by administration of glucagon or contacting a medical professional.

**Categories:** Diabetes  
**Index Image:** Index Image

**Digital asset source:**

**Image:**  


Index\_Hypoglycemia.png

Select Remove

29. And Save it. It should show like this.

**Categories:** Diabetes  
**Index Image:** 

30. Then do a refresh of the page to see that it now shows 'For more' content, as these match the category of your content.

**Severe hypoglycemia explained**



Robert Obrien  
 Doctor Editorial Advisor  
 at Woodburn Healthcare

Severe hypoglycemia is defined as an episode in which the person with diabetes requires the assistance of another to increase blood glucose, usually by administration of glucagon or contacting a medical professional. These occurrences are not rare. More than 10% of adult patients in the T1D Exchange registry reported at least one episode of severe hypoglycemia over the past 12 months. These events elicit profound fear in patients with diabetes. By depriving the brain of glucose, severe hypoglycemia acutely alters brain function, resulting in neuroglycopenic symptoms, seizures, or even death. The impact extends beyond the acute event. The Action in Diabetes and Vascular Disease: Preterax and Diamicon MR Controlled

**For more on Diabetes**

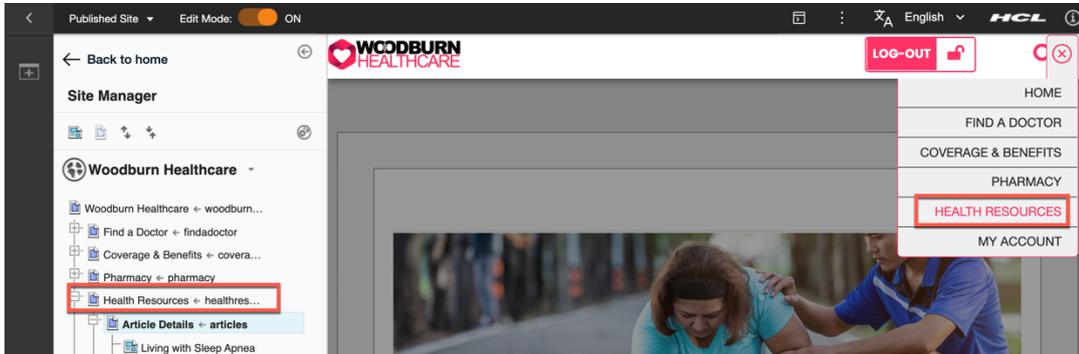


**One Drop Glucose Meter**  
 Bluetooth-enabled glucose meter sets the standard for simple,...

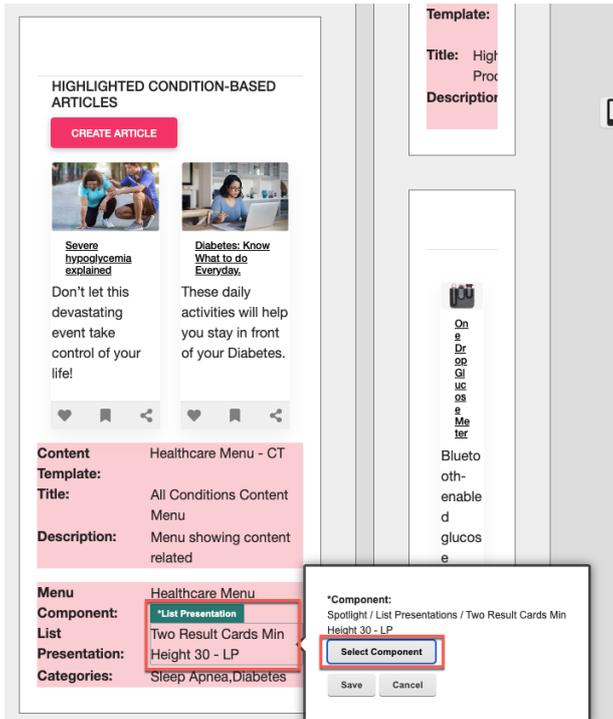
♥ 📌 ➦



31. And finally, you want to change how the list of articles show in the **Health Resources** page and show three articles instead of two. First go back to the Health Resources page. You can click on **Health Resources** in the navigation, or if you kept it open in the Site Manager, as shown.



32. Then find the updated list of highlighted condition-based articles with your newly created article and notice there is a List Presentation meta-data. You will change this from Two Results to Three Results. Click **Two Results Card Min Height 30 - LP** then **Select Component**.



33. Now select the **Three Result Cards - LP** and click **OK** and then **Save**.

 Text Carousel - LP

 Three MDB Cards - LP

 **Three Result Cards - LP**

 Two Result Cards - LP

---

Show: 10 | 25 | 50 items per page

---

34. Now it should show.

**\*Component:**

---

35. Then refresh the page and it should look like this.

HIGHLIGHTED CONDITION-BASED ARTICLES

CREATE ARTICLE



**Severe Hypoglycemia explained**

Don't let this devastating event take control of your life!



**Diabetes: Know What to do Everyday.**

These daily activities will help you stay in front of your Diabetes.



**A Simple Snore or Something More?**

Diagnosing Sleep Apnea is easy for some but more complex for others.

<b>Content</b>	Healthcare Menu - CT
<b>Template:</b>	
<b>Title:</b>	All Conditions Content Menu
<b>Description:</b>	Menu showing content related
<b>Menu</b>	Healthcare Menu
<b>Component:</b>	
<b>List</b>	Three Result Cards - LP
<b>Presentation:</b>	
<b>Categories:</b>	Sleep Apnea,Diabetes

36. Finally close the site toolbar and move out of the edit mode to see your published page.

← Published Site ▾ Edit Mode: ON

Close site toolbar



37. And you see your updated page.

The screenshot shows the Woodburn Healthcare website's 'HEALTH RESOURCES' page. At the top, there is a navigation bar with the Woodburn Healthcare logo and links for HOME, FIND A DOCTOR, COVERAGE & BENEFITS, PHARMACY, HEALTH RESOURCES (highlighted), and MY ACCOUNT. A 'LOG-OUT' button and a search icon are also present. Below the navigation is a large banner image of a woman jogging by a waterfront with the text 'HEALTH RESOURCES' overlaid. The main content area is divided into several sections:

- HEALTH AND WELLNESS:** A card with a red apple icon containing a heart. Text: "We've got a huge library of great ideas and activities to keep you and your family happy and healthy."
- CONDITION-BASED CONTENT:** A card with a red clipboard icon. Text: "Search our condition-based content to find helpful tips and approaches to manage your lifestyle."
- HIGHLIGHTED PRODUCTS:** A list of products: Fitbit Charge 4, ResMed AirSense 10, One Drop Glucose Meter, and LifeStyle Libre 2.
- HIGHLIGHTED HEALTH AND WELLNESS ARTICLES:** Two article cards:
  - Get the Whole Family Involved!**: "When the whole family engages it's hard to stop the fun." (Image of a family exercising)
  - Eating Healthy is Easier than you Think.**: "With a few tweaks to your shopping list, life is just better." (Image of various fruits)
- HIGHLIGHTED CONDITION-BASED ARTICLES:** Three article cards:
  - Diabetes: Know What to do Everyday**: "These daily activities will help you sta..." (Image of a woman at a computer)
  - A Simple Snore or Something More?**: "Diagnosing Sleep Apnea is easy for so..." (Image of a person with a question mark)
  - Living with Sleep Apnea**: "Sleep Apnea is a treatable condition...." (Image of a person sleeping)
- One Drop Glucose Meter:** A product card showing the device. Text: "Bluetooth-enabled glucose meter sets the standard for simple..."

Each article card includes a heart icon, a bookmark icon, and a share icon at the bottom.

Congratulations! You have corrected the typo, added a new article on **Severe hypoglycemia** and changed how these articles show in the page, all easily with no help from IT.

## Conclusion

By playing the role of two different Woodburn Healthcare members, you have discovered how the Woodburn Healthcare site helps you to find the right information in a highly interactive way to get solutions to your health problems. You also learned that the site can be managed by business users very easily with no support from IT, but under their control.

## Resources

Refer to the following resources to learn more:

HCL Digital Experience Home - <https://hclsw.co/dx>

HCL Digital Experience on SoFy - <https://hclsofy.com/>

HCL DX Academy - <https://hclsw.co/dx-academy>

HCL Software - <https://hclsw.co/software>

HCL Product Support - <https://hclsw.co/product-support>

HCL DX Product Documentation - <https://hclsw.co/dx-product-documentation>

HCL DX Support Q&A Forum - <https://hclsw.co/dx-support-forum>

HCL DX Video Playlist on YouTube - <https://hclsw.co/dx-video-playlist>

HCL DX Product Ideas - <https://hclsw.co/dx-ideas>

HCL DX Product Demos - <https://hclsw.co/dx-product-demo>

HCL DX Did You Know? Videos - <https://hclsw.co/dx-dyk-videos>

HCL DX GitHub - <https://github.com/hcl-dx>

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