HCLSoftware Learning & Development

HCL BigFix

Education & Certification Catalog

HCL BigFix Education & Certification

Catalog Overview

Instructor Led Education

Self-Paced Education

Certification Program

Community Resources

HCLSoftware U

Catalog Overview

HCL BigFix is the only endpoint management platform that enables IT operations and security teams to fully automate discovery, management and remediation – whether its on-premise, virtual, or cloud – regardless of operating system, location or connectivity.

Learn from the technical experts and get hands-on experience with BigFix training. Get valuable insight on how to configure, administer and automate the BigFix solution and become BigFix Certified.

In this catalog, you will find our latest technical education offerings, certification opportunities, and additional resources to help you take your application development skills to the next level.

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HCLSoftware Learning & Development

HCL BigFix
Instructor Led Training

Our experienced HCLSoftware technical experts are ready to deliver hands-on, immersive training for your organization.

FREE Virtual Instructor-Led Courses

Learn HCL BigFix while being guided by one of our expert instructors in a virtual delivery model

BigFix Basics 101 – $FREE

Register for this course to get a well-rounded understanding of what BigFix is, how it works, the moving parts, how to administrate, and how to find success with BigFix. At the end of the four-day training, pass the test with 80% or better and you will receive your BigFix Certificate of Completion for this course!

BigFix OS Deployment 302 – $FREE

Register for this course to understand all aspects of OS deployment (OSD). From planning, installing, and configuring your OSD to setting up MDT, managing your driver library, importing and managing images, troubleshooting issues and much more.
At the end of the two-and-a-half day training, pass the test with 80% or better and you will receive your BigFix Certificate of Completion for this course!

BigFix Inventory 201 – $FREE

Are you ready to maintain software audit readiness and mitigate security risks with software compliance and usage management?
Register for this course to understand what BigFix Inventory is, how it works, the moving parts, how to administrate, and how to be successful with BigFix Inventory. This is a two-day class. At the end of the two-day training, pass the test with 80% or better and you will receive your BigFix Certificate of Completion for this course!

BigFix Remote Control & Power Management 302 – $FREE

Register for this course to understand all aspects of a remote control (RC) and power management. Learn how to plan, install, and configure both peer-2-peer and managed sessions, deploy a gateway, use advanced features and best practices of the power management module.
At the end of the two-day training, pass the test with 80% or better and you will receive your BigFix Certificate of Completion for this course!

BigFix Compliance 301 – $FREE

Are you ready to learn how to continuously monitor and apply terminal security settings to ensure compliance with regulatory or organizational security policies? Register for this course for a well-rounded understanding of BigFix Compliance, how it works, how to administrate and how to be successful with BigFix Compliance. At the end of the two-day training, pass the test with 80% or better and you will receive your BigFix Certificate of Completion for this course!

BigFix Relevance 401 – $FREE

Register for this course for a well-rounded understanding of BigFix Relevance, how it works, the four tenets of relevance, how to read relevance, where relevance is used, what action scripting is, and how to use action scripts? At the end of the two-day training, pass the test with 80% or better and you will receive your BigFix Certificate of Completion for this course!

Register Here:
https://www.hcltechsw.com/bigfix/training

To inquire about on-site training or custom courses, email: **BigFixTrainingSupport@hcl.com**

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FREE Virtual Instructor-Led Courses

Course Name	Topics / Lessons	Course Duration
BigFix Foundation 101 - "I bought BigFix, now what?"	• Introduction to BigFix • BigFix Architecture • Planning the Install • Installing, Configuring, Managing, and Administering BigFix • Patching and Software Distribution • Troubleshooting BigFix	4 Days (With Labs)
BigFix Inventory 201	• Introduction to Inventory • Installing, Configuring, Managing, and Administering Inventory • Troubleshooting Inventory • Performance Tuning	2 Days (With Labs)
BigFix Compliance 301	• Introduction to Compliance • Installing, Configuring, Managing, and Administering Compliance • Configuration Management • Compliance Reporting	2 Days (With Labs)
BigFix OS Deployment 302	• Introduction to OSD and Architecture • MDT and Image Management • Deploying Images and Image Capture • Troubleshooting OSD	3 Days (With Labs)

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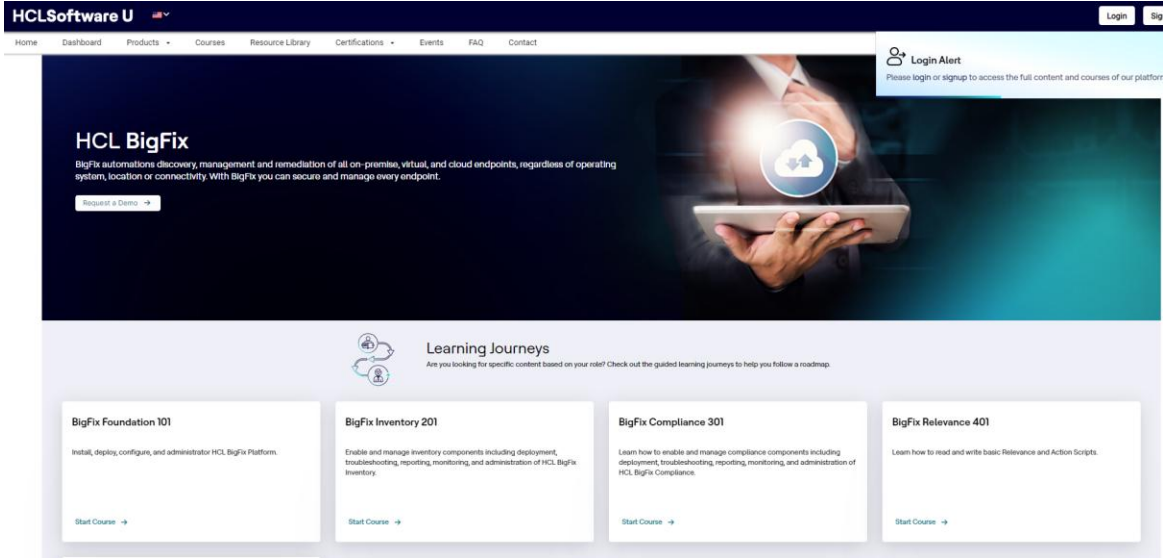# FREE Virtual Instructor-Led Courses

Course Name	Topics / Lessons	Course Duration
BigFix Remote Control and Power 302	• Introduction to Remote Control and Planning • Remote Control Basic Installation and Use • Remote Control Advanced Configuration and Use • Power Management	2 Days (With Labs)
BigFix Relevance 401	• Introduction to Relevance • Basic Relevance • Common Objects • Action Scripts	2 Days (With Labs)

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HCL BigFix
Self-Paced Education

To learn HCL BigFix on your own time through self-paced modules,
take advantage of these learning journeys.

Self-Paced/Online Courses

https://hclsoftwareu.hcltechsw.com/hcl-bigfix

Course	Description
BigFix Foundation 101	Learn to install, deploy, configure, and administer HCL BigFix Platform.
BigFix Compliance 301	Learn to enable and manage compliance components including deployment, troubleshooting, reporting, monitoring, and administration of HCL BigFix Compliance.
BigFix Inventory 201	Learn to enable and manage inventory components including deployment, troubleshooting, reporting, monitoring, and administration of HCL BigFix Inventory.
BigFix Relevance 401	Learn how to read and write basic Relevance and Action Scripts.
BigFix OSD 302	Coming Soon!
BigFix RC 302	Coming Soon!

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HCL BigFix
Certification Program

The HCLSoftware Certification Program will help to boost your
career and take your credibility to the next level.
Get certified today.

Certification Opportunities

- The **HCLSofware Certified BigFix Platform 11 Administrator** must demonstrate knowledge and skills necessary to perform day to day operations using the Console and WebUI, effectively use Web Reports, provide limited assistance with Administrative tasks, and perform limited component troubleshooting of clients and Relays on HCL BigFix platform v11.x.

- The **HCLSoftware Certified BigFix Platform 11 Professional** must demonstrate knowledge, skills, and abilities necessary to perform planning, installation, upgrade, configuration, management, operations, performance tuning and troubleshooting on HCL BigFix platform v11.x.

- **The HCLSoftware Certified BigFix Compliance 11 Administrator** must demonstrate knowledge of enabling and managing the compliance components. They can perform the required tasks including deployment, troubleshooting, reporting, monitoring, and administration of HCL BigFix Compliance v2.x installed on HCL BigFix Platform v11.x.

*More BigFix certs to come and feel free to take a look at the HCLSoftware Certification Offerings that are available today across our portfolio!

https://hclsoftwareu.hcltechsw.com/certification-program

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HCL BigFix
Community Resources

Take advantages of these additional resources to help you connect
with others in the community and to learn more about BigFix.

HCL BigFix Community Resources

- BigFix Product Home Page

- Product Documentation

- BigFix Forum

- BigFix Wiki

- BigFix Performance & Capacity Planning Resources

- BigFix Technical Advisors Videos

- Submit Idea

- Contact Us

- BigFix Community Slack

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